ET5: A Novel End-to-end Framework for Conversational Machine Reading Comprehension
Xiao Zhang, Heyan Huang, Zewen Chi and Xian-Ling Mao

CR-GIS: Improving Conversational Recommendation via Goal-aware Interest Sequence Modeling
Jinfeng Zhou, Bo Wang, Zhiting Yang, Dongming Zhao, Kun Huang, Ruiyang He and Yuexian Hou

Semantic-based Pre-training for Dialogue Understanding
Xuefeng Bai, Linfeng Song and Yue Zhang

Speaker Clustering in Textual Dialogue with Pairwise Utterance Relation and Cross-corpus Dialogue Act Supervision
Zhihua Su and Qiang Zhou

Learning to Improve Persona Consistency in Multi-party Dialogue Generation via Text Knowledge Enhancement
Dongshi Ju, Shi Feng, Pengcheng Lv, Daling Wang and Yifei Zhang

PEPDS: A Polite and Empathetic Persuasive Dialogue System for Charity Donation
Kshitij Mishra, Azlaan Mustafa Samad, Palak Totala and Asif Ekbal